

FRANKLIN AYRES

CB4 1SQ, Cambridge, UK | Phone on request | franklin.ayres@hotmail.com

Brazilian & Italian | Skilled Worker Dependant Visa (UK)

ORCID: 0009-0009-4988-4568 | Personal Website: <https://website-sandy-eight-62.vercel.app/>

GitHub: FamiliaAyres | franklinayres

Summary

Experienced Project and Integration Manager with over 15 years in enterprise software delivery, specialising in ERP and project management tools implementation, integration architecture, and global stakeholder coordination. Proven success leading cross-functional teams across Europe and Latin America, driving digital transformation and enterprise-scale delivery. Currently Enterprise Systems Manager in Higher Education and PhD candidate in Software Project Management.

Experience

Enterprise Systems Manager | University of Bedfordshire, UK | 12/2025 – Present

- Lead enterprise systems strategy and delivery across student information systems (SITS), finance, timetabling and integration platforms.
- Manage and develop Analyst Developers, embedding agile delivery, QA standards and governance.
- Oversee Azure Integration Services (Functions, Logic Apps, event-driven architecture).
- Drive backlog management, stakeholder engagement and digital transformation initiatives.

Architect / Project Manager & Senior Support Engineer | Atlassian NL & UK | 11/2021 – 08/2025

- Delivered integration solutions and technical workshops.
- Created documentation and governance in Jira and Confluence.
- Supported enterprise Jira platforms and operational efficiency.
- Designed integrations with SAP, Slack, MS Teams and ServiceNow.
- Mentored junior engineers and supported global teams.

SAP Center of Expertise (CoE) Engineer | SAP SSC Ireland & NSC Portugal | 01/2018 – 08/2021

- Delivered CPI/PI/PO integration projects and client workshops.
- Produced executive reports and supported enterprise integration landscapes.
- Developed and delivered technical training.

SAP Integration Architect | Integer Consulting / EDP | 07/2017 – 12/2017

- Created and optimised SAP integrations (CPI/PI/PO) across legacy systems.
- Coordinated with architects, engineers and stakeholders to deliver projects on time.

People Manager / Solution Architect | RedSharp | 01/2017 – 07/2017

- Coordinated SAP development teams in Romania and Italy.
- Designed and implemented SAP integration systems.
- Mentored junior developers and facilitated early-career recruitment.

Developer / Support Engineer | SAP Labs Latin America | 08/2007 – 12/2016

- Supported global SAP PI/NF-e systems and published SAP Notes.
- Won multiple SAP awards for service excellence.
- Developed and optimised integrations and REST APIs.

Projects

Project Manager – Tarjimly (Amsterdam, NL) | 06/2022 – 06/2023

- Managed mobile and web platform for refugees and NGOs.
- Oversaw delivery of bug fixes and new features.

SAP Integration Architect – EUIPO (Europe) | 01/2021 – 12/2021

- Delivered high-performance SAP CPI integrations with legacy systems and SuccessFactors.

Senior Integration Developer – The Body Shop Global | 01/2020 – 05/2020

- Developed SAP CPI integrations and led design, coding and testing.
- Participated in code reviews and mentored junior developers.

Integration Architect – DMG Mori (Germany) | 10/2019 – 07/2020

- Designed SAP integrations and managed a mixed internal and external team.

Integration Architect – Botswana Diamond (Botswana) | 05/2019 – 01/2020

- Led cloud integration architecture using SAP CPI.
- Oversaw technical teams and delivery.

Integration Manager – Mercadona (Spain) | 01/2018 – 05/2019

- Managed full-cycle SAP Greenfield integration projects across multiple modules.

SAP Cloud Integration Architect – Prada (Italy) | 02/2017 – 07/2017

- Led cloud and on-premise SAP integration design and implementation.

SAP Integration Architect – BanColombia (Colombia) | 05/2015 – 08/2015

- Redesigned and optimised SAP integrations for high performance.

Education

PhD Candidate – Strategic Management & International Business | University of Seville (Spain)

MSc – Information Systems Management | Atlântica University Institute (Portugal)

MBA – Software Project Management | UNICEUMA (Brazil)

BSc – Information Systems Management | UNIP (Brazil)

Skills

SAP PI/PO • SAP CPI • Integration Architecture • ERP • SITS • Agile/Scrum • REST APIs •

SQL • Java • Groovy • Azure Integration Services • Jira • Stakeholder Management • Team

Leadership